

## After Hours Client Care

In an effort to improve client care, we now have an *After Hours* service. Let us help you during a time of crisis by calling us at 800-635-3291 and we'll help direct you to the care you might need. Please call 911 in an emergency.

## We Support

EA Health is proud to be a regular financial supporter of numerous charities and non-profit organizations. A percentage of your monthly dues directly supports our charitable efforts on a regular basis. This online list of the non-profit organizations supported by EA Health is merely to bring public awareness to each of their endeavors/missions and in no way constitutes an endorsement by them of any Equal Access product or service. Feel free to contact them directly for information on how you can help support them individually.



## Client Care Information

\*For your protection, and understanding, please make sure to read your member handbook/network directory in detail.

### Payment Update/Changes?

Call EAH @ 800-635-3291

### Have More Questions?

Use our "Live Help" feature on our website  
[www.equalhealth.com](http://www.equalhealth.com)

### Need to schedule a Doctor Visit?

Let your personal healthcare advocate help you!  
Call EAH @ 1-800-635-3291

### Need To Add Your Doctor?

Call the PHCS referral line @  
1-800-950-7040



Equal Access Health  
P.O. Box 5886  
Arlington, Texas 76005  
Phone: 817-635-5000  
Fax: 817-635-5035  
Email: [clientcare@equalhealth.com](mailto:clientcare@equalhealth.com)



Welcome  
to the Equal Access family!

## New Member Welcome Packet

2004



equal access health

*Healthcare Anyone Can Afford*

## About Us

Equal Access Health specializes in offering **healthcare anyone can afford**. No other healthcare company in America offers the services, benefits, and perks we give YOU, our client! We even back it with our new \$5000 *Best Program* guarantee!

### EAH Healthcare Standards of Excellence

The benefits, services and facts listed below are what sets Equal Access apart from the rest\*. See our website for more details on our "Healthcare Standards of Excellence" and you too will see why thousands of Americans trust EA Health with their healthcare needs.

*Healthcare Advocacy Program*

*After Hours Client Care*

*Interactive Website with "Live Help" Feature*

*Doctor Appointment Setting*

**FREE** *Healthcare with 3 New Client Referrals*

*Monthly \$250 Shopping Spree Gift-card Giveaways.*

*\$5000 "Best Package" Guarantee*

*Easy-to-use Program Card*

**Exclusive** *Access to 3rd Largest PPO Savings Network*

*30%-80% Potential Savings on Medical, Dental, & More*

*Parent Company listed on NASDAQ*

*50% off Lasik-Eye Surgery*

*24 Hour Nurse-line for Urgent Care Questions*

*Monthly Newsletters and Communications with Clients*

**DETAILS PROVIDED ON OUR WEBSITE**

## Our Benefits

With our Executive and Premier medical programs, you can save up to 50% or more on most doctor visits. Just call us and we will set up your next appointment.

Our dental program (included with both medical programs) provides you with a list of exact fees for various procedures relative to your state. For example, in Texas, the usual and customary charge for teeth cleaning is \$75-\$85, but with our program, the cost is \$25 for adults and \$18 for children. Rates will vary by state.

Both medical programs provide savings on prescription drugs at various pharmacies nationwide. However, even more incredible savings are offered through our EHO direct mail program. *(See instructions and details on our website)*

**OTHER BENEFITS:** As a client you are also entitled to: \$2000 accidental injury benefit, amazing savings on vision, & hospitalizations, Lasik-Eye surgery, counseling, alternative medicine, and access to our 24 hour Nurse-line.

## Free Healthcare

EA Health now offers the incredible *Circle of Friends* referral program. All you have to do is refer 3 new clients and yours' is **FREE!** Just give us names and numbers of people like you who need an affordable healthcare package and we'll do all the work. If they sign up, then yours is **FREE!** See our website for all of the details.



## \$5000 Guarantee

While other programs just offer small discounts, EA Health provides other perks and benefits that set us apart from other healthcare companies. We are so confident that we offer the best programs, services and care to our clients, that we now back it with our new "\$5000 Best Package" guarantee. If you can find another healthcare company in the US that offers a better combination of services, pricing, medical networks, benefits and perks, then we will gladly give you \$5000.

## Shopping Spree

Each month 5 Equal Access Health members are randomly selected to receive a \$250 shopping spree to one of their local, favorite stores. All you have to do is remain an active EAH member and each month you will have incredible odds of winning. See the website for winners and more details.